

Atlantic Technical College Mental Health Technician Program Syllabus 2025-2026



Instructor Name: Carolyn Khan MSN, Ed., RN **Instructor Name**: Jean Nicholas MSN Ed., RN

Department Name: Health Science

Office/Classroom Location: Bldg. 5, Room 272

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Instructor Office Hours:

Monday-Friday: 2:00pm – 3:00pm

Please make an appointment if you want to discuss

your test. Within 24hours of the test. Makeup Labs: Tuesday-2pm -3pm

Instructor responses to student inquiries will be provided within 24 hours of regular school operating hours:

Monday – Friday, 7:00am – 3:15pm.

Student Hours:

Monday – Friday

Class Hours: 7:05 am – 1:50 pm (Clinical hours may vary according to facility/agency)

> **Break**: 9:05am – 9:20am **Lunch**: 11:05am – 11:35am

Note: It is important that students come to school on time and follow school policies regarding attendance, tardiness, makeup work, dress code, conduct, and professionalism. Please refer to the ATC Student Handbook; ATC Code of Conduct & the Mental Health Technician Program Student Handbook.

Program Name: Mental Health Technician

Program Description: The purpose of the program is to prepare students for employment as Mental Health Technicians, Psychiatric Aids or Technicians, and Nursing Assistants. Mental Health Technicians work in a variety of healthcare facilities under the supervision of a psychiatrist, registered nurse, counselor, or social worker and participate in the development and implementation of basic nursing care and therapeutic treatment plans for patients with mental health issues. Students will receive training in physical assessment, psychiatric and substance use disorders, developmental disabilities, health/wellness education, emergency and crisis intervention, and basic nursing assistant skills. Upon successful completion of the program, students will have the opportunity to take the Certified Nursing Assistant (CNA) examination given by the Florida Board of Nursing.

Program Requirements: Attend an ATC Health Science Orientation; Achieve Basic Skills Testing (**Reading 9, Math 9,** and **Language 9**) or an exemption. Meet with the Program Counselor. For onsite clinical healthcare facilities: Negative Drug Screen; Level 2 Background Clearance, Immunizations, and Health Physical will be required.

OCPs	Course Names	Hours
Α	HSC0003 – Basic Healthcare Worker	90
В	HCP0121 – Nurse Aide and Orderly (articulated)	75
С	HCP0810 - Mental Health Technician	315

Program Student Learning Outcomes (PSLOs):

- 1. Safe, Patient-Centered Care Deliver safe, patient-centered nursing care by employing evidence-based practices while effectively managing the needs of multiple patients.
- 2. Caring Behaviors Foster a compassionate approach in nursing care by integrating caring behaviors when supporting diverse patients, families, and communities.
- 3. Communication Utilize effective communication strategies to enhance safety and facilitate informed decision-making in the management of patient care.
- 4. Clinical Judgment Apply clinical judgment effectively to ensure high-quality outcomes in the management of patient care.
- 5. Collaboration Engage in collaborative relationships to enhance patient outcomes while providing nursing care for diverse patients, families, and communities.
- 6. Leadership Demonstrate leadership competencies across various healthcare settings while managing care for diverse patient populations.

Course Student Learning Outcomes (CSLOs):

- 1. Demonstrate safe, evidence-based nursing care for individuals with psychiatric and mental health conditions, considering their physical, psychological, and social needs.
- 2. Exhibit compassionate and empathetic care to individuals with psychiatric and mental health conditions, promoting their dignity and well-being.
- 3. Utilize effective communication techniques to establish therapeutic relationships, facilitate informed decision-making, and advocate for the rights of individuals with psychiatric and mental health conditions.
- 4. Apply critical thinking and clinical judgment to assess, and plan interventions for individuals with psychiatric and mental health conditions, ensuring optimal outcomes.
- 5. Collaborate with interdisciplinary healthcare teams to provide comprehensive and coordinated care for individuals with psychiatric and mental health conditions.
- 6. Develop leadership skills to promote quality improvement, patient safety, and evidence-based practice within psychiatric and mental health settings.

Technical College Policy/Adult Student Attendance:

- A student must be withdrawn after being absent for six (6) consecutive days.
- Two (2) additional absences may be allowed under certain circumstances with appropriate documentation.
- Please refer to the Student Handbook for high school students and postsecondary students. http://www.atlantictechnicalcollege.edu/atc-student-handbook/

Magnet High School/Attendance Policy:

A student who has had at least five unexcused absences, or absences for which the reasons are unknown, within a calendar month, or 10 unexcused absences, or absences for which the reasons are unknown, within a 90-calendar-day period, may be exhibiting a pattern of non-attendance according to (F.S. 1003.26 (1) (b)) and the School Board of Broward County, Policy 5.5.

Required Book(s) and/or Online Access:

Available for purchase at the ATC Bookstore:

- AES Core Curriculum Access Code
- BLS For Health Care Providers
- Psychiatric Mental Health Nursing, Videbeck, 9th Edition
- Nursing Assisting: A Foundation in Caregiving, Hartman 6th Edition, Text and Workbook

Required Materials/Supplies:

Purchased from ATC Bookstore- (some items only for health care facilities, check with Instructor)

CPR Valve needs to be bought by Friday by 8/15

- Wristwatch with secondhand needs by 8/18
- USB drive by 8/15
- Uniform: ATC logo Caribbean Blue scrub top by 8/18
- ATC logo t-shirt (optional)
- Stethoscope (optional)

Not Purchased from ATC Bookstore:

- Shoes: black or white shoes, sneakers with white or black ankle socks to match shoes
- Uniform: Caribbean Blue Cherokee scrub bottom
- White nylon long sleeve shirt to wear underneath uniform scrub top (optional) and/or Scrub Jacket (White, or Caribbean Blue) to wear over uniform for cold weather days. (optional)

All required books and most materials/supplies can be purchased from the ATC bookstore. Stop by during operational hours for pricing and purchasing information- please check with Instructor first before purchasing.

Grading	Systen	n:
	00	40

A 90 - 100%

B 80 - 89%

C 70 - 79%

D 60 - 69%

F 0 - 59% I Incomplete

Virtual Program Specific Grading Information:

Course Tests

90%

Quizzes, Class Participation & Professionalism 10% Clinical (including Simulation & Labs) Pass/Fail (S or U) Note: Postsecondary students with disabilities must self-identify, present documentation, request accommodation if needed, and develop a plan with their counselor.

Online Course Grading Policy:

Online students' grades and attendance are based on the following:

- Scheduled assignments are due by 7:00am on the day they are due. Late submission of work will affect the assignment grade.
- Students assume full responsibility for the content and integrity of submitted work. As the guiding principle of
 academic integrity, a student's submitted work, examinations, reports, projects, etc. must be their own. Any
 work from Chat GPT will earn you a zero.
- Unless otherwise stated by the instructor, physical or digital references including books, charts, graphs, diagrams, photos, notes or calculators may not be utilized during assessments or exams. Blank scratch paper will be permitted during certain assessments.
- Exams may include an oral or lab/skills component, and exams used for determining competency will be delivered in a proctored environment or lockdown browser.

Clinical and Written Assignments:

Students may be required to submit written assignments. Successful completion of these assignments will be based on earning a pass as outlined in the grading rubrics included in the syllabus. Students who do not pass a written assignment (i.e.: Careplan, Concept Maps and Teaching Plans) will have one opportunity to revise the assignment for resubmission. Students who fail to complete this assignment or who do not earn a pass per the rubric after the allowed repeated attempt will not meet the requirements for this course and will earn a grade of "F" for said assignment.

Late Assignment Policy

All assignments are expected to be submitted by the due date. Late assignments, without faculty consent, may result in a grade of "0". Late assignments, with faculty consultation and consent, may result in a penalty of 5% per day due on the written assignments. No assignments will be accepted after the official term end date. Initial weekly discussions or reflections will be penalized for lateness according to the rubric and instructions.

Makeup Exam/Quiz Policy

Students are expected to take all exams and quizzes as scheduled. A student who will be late for or misses an exam or quiz is expected to notify faculty in advance. The decision to offer a make-up exam or quiz will be at the discretion of the course faculty member in collaboration with the program Administrator. The number of make-up exams or quizzes per term may be limited. The make-up exam or quiz may be different from the originally administered version and standardized reporting for feedback regarding the exam may be unavailable. The program director must approve any change in the scheduling of the last exam administered in the course. FY!!!!! POP QUIZZES ARE NOT MADE UP.

View Your Grades:

Grades can be viewed online by following the directions below:

- 1. Go to Clever SSO Website link: https://sso.browardschools.com and login:
 - a. Username: 10-digit student ID number
 - b. Password: PMM/DD/YYYY (or your personally created password after initial login)
- 2. Click on the FOCUS app on your Clever opening page.

(You may need to scroll down the page to see the FOCUS app.)

3. Enter your FOCUS username and password.

NOTE: If the Focus App. is not visible after logging into Clever, please navigate

to the Broward Focus website directly: https://broward.focusschoolsoftware.com/focus/.

4. This class is lock-step program meaning you will be promoted to the next section once you are successful with the previous section.

Classroom/Lab Rules: See Mental Health Technician Handbook

Industry Certification & State Credential Exam Cost:

- Upon passing the Certified Nursing Assistant licensure exam and skills test, students can become a Certified Nursing Assistant-\$155.00 Prometric CNA application \$97.00 FL DOH CNA Digital Fingerprinting
- Students may also be eligible after graduation from the program and further work experience of 1,000 hours of competency in the fields of mental health or substance abuse to obtain Florida Board Certification as a Behavioral Health Technician-\$100.00.
- COMPLIO Fees are \$105 and must be paid on or before 8/29 to start the process of achieving compliance to go to one of our local clinical facilities.
- Adults students need to register by November 7 if eligible to take Certified Nursing Assistant Tests.

You may qualify for certification reimbursement of your exam cost(s) upon passing. Credential fees are subject to change.

Outstanding Student Recognition Information:

A gold seal will be applied to a Program Completion Certificate or an Applied Technology Diploma if the student has earned a 3.5 GPA or higher in their Career and Technical Education (CTE) classes.

Program Name: Mental Health Technician

Course Number: HSC0003

Course Name: Basic Healthcare Worker **Occupational Completion Point:** A

Intended Outcomes: (From FL DOE Curriculum Framework)

Students will be able to:

- Demonstrate knowledge of the healthcare delivery system and health occupations.
- Demonstrate the ability to communicate and use interpersonal skills effectively.
- Demonstrate legal and ethical responsibilities.
- Demonstrate an understanding of and apply wellness and disease concepts.
- Recognize and practice safety and security procedures.
- Recognize and respond to emergency situations.
- Recognize and practice infection control procedures.
- Demonstrate an understanding of information technology applications in healthcare.
- Demonstrate employability skills.
- Demonstrate knowledge of blood borne diseases, including HIV/AIDS
- Apply basic math and science skills.

Course Number: HCP0121

Course Name: Nurse Aide and Orderly (articulated)

Occupational Completion Point: B

Intended Outcomes: (From FL DOE Curriculum Framework)

Student will be able to:

- Use verbal and written communications specific to nurse assisting
- Demonstrate legal and ethical responsibilities specific to nurse assisting
- Perform physical comfort and safety functions specific to nurse assisting
- Provide personal patient care
- Perform patient care procedures
- Apply principles of nutrition
- Provide care for geriatric patients
- Apply the principles of infection control specific to nursing assisting
- Provide biological, psychological, and social support
- Perform supervised organizational functions, following the patient plan of care
- Assist with restorative (rehabilitative) activities

August 11- Class begins

August 15 -Last day to drop

August 18-last day to sign classroom expectations and turn in & Mental Health Handbook Acknowledgement.

August 20-Last day to Register

August 29- Last day of core

Course Number: HCP0810

Course Name: Mental Health Technician **Occupational Completion Point:** C

Intended Outcomes: (From FL DOE Curriculum Framework)

Students will be able to:

- Demonstrate and implement knowledge of mental health, mental illness, including substance use/ abuse and addiction.
- Identify the spectrum of interventions and treatment for mental health problems and the types of delivery of care in the stabilization and rehabilitation of the mental health patient.
- Demonstrate an understanding of various mental health disorders, observable signs and symptoms and general interventions to be implemented by the mental health technician.
- Provide therapeutic communication, knowledge of therapeutic relationships, and support for the mental health patient.
- Perform skills and documentation related to caring for and supervising the mental health patient in various types of treatment settings.
- Implement crisis intervention techniques and emergency services, if necessary, in the mental health setting.
- Participate as a member of a multidisciplinary team in the planning and implementation of care and treatment for individual patients.
- Provide patient education and information on the various resources and support groups available for the mentally ill, substance using or addictive client and family members.
- Conduct individual, group and family presentations / discussions to facilitate patient recovery and wellness.
- Perform pharmacological aspects of care as directed (residential and assisted living facility settings).

Blueprint for Exams: CORE From Weeks 1-4 Follow CORE schedule posted in classroom. Weeks 5 & 6 Intensive Lab Skills Follow posted schedule in class

Exam 1/Unit 1 Mental Health					
Weeks	Content / Chapters	# of Items			
Week 7	 Foundations of Psychiatric- Mental Health Nursing -pages 1-14 Neurobiologic Theories and Psychopharmacology- pages 15-40 Psychosocial Theories and Therapy- pages 41-63 Treatment Settings and Therapeutic Programs-Pages 64-78 				
Week 8	5. Cultural Implications6. Legal and Ethical Considerations7. The Nursing Process and Standards of Care				
Week 9	8. Therapeutic Relationships9. Therapeutic Communication10. Stress Responses and Stress Management				
	Total 50 Questions				
	Exam 2/ Unit 2 Mental Health				
Weeks	Content	# Of Items			
Week 10	11. Therapeutic Relationships-pages79-95 12. Therapeutic Communication- Pages 96-117 13. Clients Response to Illness- Pages 118-129 14. Assessment-Pages 130-144				

	15. Anxiety and Obsessive-Compulsive Disorders	
Week 11	16. Trauma, Stressor-Related, and Dissociative Disorders	
	17. Somatic Symptom Disorders	
	18. Eating and Feeding Disorders	
Week 12	19. Sleep-Wake Disorders	
	20. Sexual Dysfunction, Gender Dysphoria, and Paraphilic Disorders	
	Total	50 Questions
	Exam 3/ Unit 3 Mental Health	
Weeks	Content	# of Items
	21. Legal and ethical Issues-Pages145-154	
Week 13	22. Grief and Loss -Pages 155-174	
Week 15	23.Anger, Hostility and Aggression-Pages 174-187	
	24. Abuse and Violence- Pages 188-204	
	25. Impulse Control Disorders	
Week 14	26. Substance-Related and Addictive Disorders	
	27. Neurocognitive Disorders Illness and health issues in Older Adults	
	Total	50 Questions
	Exam 4/ Unit 4 Mental Health	
Veeks	Content	# of Items
	28. Trauma and Stressor- Related Disorder pages 205-221	
Veek 15	29. Anxiety and Anxiety related Disorders Pages 222-240	
	30. Obsessive-Compulsive and related Disorders-Pages 241-253	
	31. Schizophrenia pages-254-283	
Veek 16	32. Mood Disorders and Suicide- Pages 284—327	
	33.Personality Disorders and Suicide Pages-328-355	
	34. Addiction pages-356-381	
	35.Eating Disorders- Pages 382-402	
Veek 17	36. Somatic Symptom Illnesses- Pages-403-419	
	37. Neurodevelopmental Disorders- Pages 420—436	
/eek 18	38.Disruptive Behavior Disorders- Pages 437-450	
	39. Cognitive Disorders- Pages 451-475	
	Total	50 Questions

Weekly Discussions Guidelines:

Participation in weekly discussion forums is mandatory. Each discussion forum includes participation requirements within the instructions. Your responses should be substantive and reflect your thoughts and critical thinking related to the discussion topic. References to reading assignments and other professional resources will help validate your understanding of the discussions.

These discussion forums count as pass/fail for the course. You will need an overall average of 70% on your postings to pass this course. A grade of 0 will be earned for each week a student does not post. Late submissions will not be accepted for grading. Any submissions outside of the assigned unit week will not be counted.

Your course faculty will use the following rubric to grade your weekly discussions and participation.

Weekly Discussions Grading Rubric:

CRITERIA	20% For Each Criteria	15% For Each Criteria	10% For Each Criteria	0% For Each Criteria	Percent Earned/ Comments
Demonstrates Knowledge and Understanding of Content	Expresses opinions and ideas in a clear and concise manner with obvious connection to topic.	Opinions and ideas stated clearly and accurately but lack connection to topic. More substantive content in discussion post needed.	Unclear connection to topic evidenced in minimal expression of opinions or ideas.	Does not express opinions nor ideas clearly; no connection to topic.	
Integration of Assigned Reading Assignment and Professional Resources	Discussions show evidence of knowledge and understanding of reading assignments and applicability of professional resources; including resources that extend the learning such as textbooks, scholarly websites, or other appropriate resources that extend the learning.	Discussions show evidence of knowledge and understanding of reading assignment and applicability to professional resources.	Discussions show little evidence of knowledge and understanding of reading assignment and applicability to professional resources.	Discussions show no evidence of knowledge and understanding of reading assignment and applicability to professional resources.	
Responses to Other Students and Faculty	Postings consistently adhere to guidelines posted by faculty. Student routinely responds to faculty comments and other students in the discussions.	Postings periodically adhere to guidelines posted by faculty. Student periodically responds to faculty comments.	Postings do not adhere to guidelines posted by faculty. Student occasionally responds to faculty comments.	Postings do not adhere to guidelines posted by faculty. Student does not respond to faculty comments.	
Utilizes Professional Language	Postings consistently show appropriate vocabulary and writing style. References consistently cited in APA format.	Postings usually show appropriate vocabulary and writing style. References periodically cited in APA format.	Postings often include inappropriate vocabulary and writing style. APA format not utilized when citing references.	Postings consistently show inappropriate vocabulary and writing style. APA format not utilized when citing references.	

CRITERIA	20% For Each Criteria	15% For Each Criteria	10% For Each Criteria	0% For Each Criteria	Percent Earned/ Comments
Ensures Timeliness of Discussion	Student posted initial response on time and participated in the forum discussions on other days as required in the instructions.	Student posted initial response on time but did not meet all participation requirements for the week as required in the instructions.	Student did not post initial response on time but participated in the forum discussion on other days as required in the instructions.	Student did not participate in discussions as required in the instructions.	
Total percentage	100	75	50	0	
Learner's Total Score					

Learners must achieve 70% to meet the objectives of this assignment.

Learning Activity

Provide a definition and an example for each of the following defense mechanisms.				
Compensation				
Denial				
Doguesien				
Regression				
Repression				
Sublimation				
Projection				
Suppression				

UDENT/COURSE:
MOGRAPHICS:
tient's Age:
tient's Gender:
te of this Admission:
:in.
T: lb. / kg
lergies: NKDA Other
Strief

Psychosocial and Environmental Problems:	
[] Primary support group:	[] Social environment:
[] Educational:	[] Occupational:
[] Housing:	[] Economic:
[] Access to health care services:	[] Interaction with the legal system/crime
Mental Health Diagnosis:	
Brief <u>Admission</u> History (What led up to your patient nee	ding psychiatric hospitalization?):
Describe any Family History of Psychiatric Issues if availal	ble:
Describe any Substance History if available:	
Describe any Trauma History if available: (Domestic Viole	nce, sexual or physical abuse, etc.)
	Updated: 08-06-25 CK

STUDENT/COURSE:			
4. MENTAL STATUS EXAMI	INATION (MSE)		
ASSESS	MENT OF CLIENT MENTAL	STATUS: OBJECTIVE ANI	D SUBJECTIVE DATA
	YOUR ASSESSMENT AFTE	R INTERACTING WITH 1	<u>THE CLIENT</u>
Describe General Appear	ance: (select all that apply)		
Eye Contact:	ance. (Select all that apply)	Dress:	Ruilde
[] Absent		[] Conservative	<u>Build:</u> [] Thin
[] Avoided		[] Non-conservative	[] Medium
[] Intermittent		[] Appropriate	[] Heavy
[] Direct		[] Inappropriate	[] Very Obese
[] Physical Handicaps		[] Other:	
n /		<u></u>	
Posture:	Gait:	Hygiene:	Facial Expression:
[] Appropriate	[] Steady	[] Clean	[] Calm
[] Happy [] Slumped	[] Ataxic	[] Unkempt	[] Vacant
	[] Hostile [] Rigid	[] Slow	[] Neat
	[] Mask-like [] Sad		
[]	[] Rapid	[] Unshaven	[] Worried
[] Odorous			[]
Activity:	Response to e	<u>xaminer:</u>	
[] Hyperactive	[] Defensive		
[] Hypoactive	[] Trusting		
[] Restless	[] Cooperative		
[] Normal	[] Indifferent		
[]			

5. Notes Regarding General A	Appearance:				
Describe Behavior, Mood an BEHAVIOR: (select all that ap					
[] Cooperative [] Restless	[] Uncooperative [] Agitated	[] Relaxed	[] Tearful	[]	rin
Manipulative [] Withdrawn Lethargic [] Other:] Seductive	П	
MOOD: (select all that apply) [] Dysthymic [] Happy Anxious		[] Angry	[] Calm	[] Suspicious	[]
[] Ashamed [] Frightened thoughts [] Other:		oughts [] Incons	istent with		
AFFECT: (select all that apply [] Flat [] Blunted [] Labile Full Range [] Intense []Othe	[] Bright [] Fearful			Range []	
6. Notes Regarding Behavior	. Mood and Affect:				

STUDENT/COURSE:				
7. <u>Describe Thought Processes and Content:</u>				
SPEECH: (select all that apply) [] Clear [] Mute [] Soft [] Sarcastic [] Confabulation [] Clang Associations	[] Rapid [] Slurred [] Barely audible [] Hostile [] Neologisms	[] Pressured [] Echolalia [] Loud [] Rhyming [] Word Salad []		
THOUGHT PROCESSES: (select all that apply) [] Goal Directed [] Slow [] Rapid Associations [] Flight of Ideas [] Normal Circumstantial [] Concrete [] Impoverished	[] Coherent [] Tangential	[] Incoherent [] Blocking	[] Loose []	
THOUGHT CONTENT: [] Appropriate to Interaction				
	al ile ctory			
INTELLECT: [] Above Average [] Average [] Belo	w Average	[] Unable to assess	[]	
ALERTNESS: [] Normal [] Hypervigilant [] Confused	[] Drowsy [] Stuporou	ıs []		
ORIENTATION: [] Person [] Day [] Date [] Tir	me [] Situation	[] Place []		
ATTENTION: [] Focused [] Distractible [] Poor	[] Responsive [] _			
MEMORY: [] Immediate Impairment [] Recent Impa	irment [] Remote Impai	irment [] Intact []_		
INSIGHT: [] Fair [] Knows reason for treatment [] Den	ies Problems [] Poor [] F	Resists treatment		[] Other:_
JUDGEMENT: [] Impulsive [] Impaired [] Good	0			
RELIABILITY: [] Good [] Fair [] Poor	[] Questionable []			

<u>Suicidal Risk Assessment: Ask your client the</u> [] Do you feel that you or your family would be		n
Yes	·	រៈ[] Have you eve
had thoughts about killing yourself?	[] Yes [] No	
[] If yes, explain:		[] Do you have thoughts about
killing yourself, now?	[] Yes [] No	<u> </u>
[] If yes, explain:		
Notes Regarding Thought Process, Content	t and Sulcidal Ideations:	

PROBLEM - ORIENTED RECORD CHARTING SAMPLE

A charting sample related to one of the patients you have taken care of is included in the clinical packet.

- **S** = **Subjective** –Client's verbal reports- I feel nervous
- **O** = **Objective Data-**Observation the client is pacing
- **A = Assessment**-Evaluation/interpretation of S and O
- **P = Plan** –Actions to resolve the problem
- **I** = **Intervention-** Descriptions of actions that are completed (based on treatment team recommendations)
- **E = Evaluation**-Reassessment to determine results and necessity of new plan of action

STUDE	PROBLEM ORIENTED RECORD CHARTING				
DATE	TIME	PROBLEM	NOTE		

De la companya de la	Client Plan of Care with Nursing Interventions and Goal(s)	
Landa allana Barta alba data adlara da	energy and early with reasons and eout(5)	
instructions: Review the data collected	and identify alterations that interfere with the client's healing process or the ability to function	at his/her highest level.
Prioritize the problems indicating the <u>m</u>	ost important first.	
Document what you as the nurse/ MHT	will do in caring for the patient to help with his/her problem/need. Sample Nursing Diagnoses	are listed in the column
on the left. Mental Health will complete	e two (2) full Nursing Diagnoses with Nursing Interventions and Goals. *While only 3 Nursing Interventions	erventions are listed,
students are expected to list all nursing i	nterventions appropriate to meet the patient goal.	
Impaired		
memory Nursing Diagnosis #	1:	
Confusio		
n	R/T	
(Acute/C		
hronic)	As Evidenced by:	
Alt.		
sensory		
Alt. thought process		
Impaired	Nursing Intervention #1:	
verbal		
communicatio		
n Cafata Dialafan		
Safety Risk for	Nursing Intervention #2:	
Injury		
Grieving,		
Complicated Grieving Risk	Numerica Intermentian #2.	
for	Nursing Intervention #3:	
Complicated		
Grieving		
Compromised	Short-term Goal:	
Family Coping	Short-term doar.	
Disturbed		
Sleep Pattern		
Post Trauma	Short-Term Goal Evaluation:	
Syndrome		

Ineffective		
Health		
Maintenance	Long-term Goal:	
Hopelessness		
Powerlessness		
Risk for Other-		
Directed	Long-Term Goal Evaluation:	
Violence Risk		
for Self-		
Directed		
Violence		
Defensive		
Coping		
Impaired		
Social		
Interaction	Nursing Diagnosis #1:	
Risk for		
Suicide		
Chronic		
Low Self-	As Evidenced by:	
Esteem		
Ineffectiv		
e Coping		
Self-Care Deficit	Nursing Intervention #1:	
(also in neuro)		
Interrupted		
Family Processes		
Disturbed	Nursing Intervention #2:	
Personal Identity		
Ineffective		
Impulse Control		
Ineffective	Nursing Intervention #3:	
relationship (or		
risk for)		
	· ·	

Impaired		
' Parenting		
Risk for	Short-term Goal:	
Self-		
Mutilatio		
n		
Spiritual	Short-Term Goal Evaluation:	
Distress		
Impaired Verbal		
Communication		
(also Neuro)	Long-term Goal:	
Caregiver Role		
Strain (also Neuro)		
Ineffective coping		
Fear, Anxiety Social	Long-Term Goal Evaluation:	
Isolation		
Impaired		
adjustment Body		
image disturbance Noncompliance		
Powerlessness		
Poweriessiless		

Mental Health Packet Grading Rub	ric:			
Criteria:	Exceeds Expectation Documentation of assessment is accurate and complete for each content area. No errors noted	Documentation of assessment is moderately complete and accurate for content area. Missing only 1-2 critical elements. Minor spelling and/or grammatical issues noted	Needs Improvement Documentation of assessment is partially complete and accurate for content area. Missing 3-4 critical elements. Several spelling and/or grammatical issues noted.	Unsatisfactory Documentation of assessment is incomplete or inaccurate for content area
Demographic Assessment				
Current Psychiatric Medications				
MSE: General Appearance				
MSE: Behavior, Mood & Affect				
MSE: Thought Process & Content				
Suicide Risk Assessment				
Total Score:				Pass / Fail

STUDENT/COURSE:

Criterion	Exceeds Expectation Problem oriented record charting is complete and accurate based upon documentation. No spelling and/or grammatical issues noted.	Satisfactory Problem oriented record charting is moderately complete based upon documentation. Missing only 1-2 critical elements. Minor spelling and/or grammatical issues noted.	Problem oriented record charting is partially complete based upon documentation. Missing 3-4 critical elements. Several spelling and/or grammatical issues noted.	Unsatisfactory Problem oriented record charting is incomplete based upon documentation. Many spelling and/or grammatical issues noted.
Problem oriented record charting will include addressing the following critical elements: Subjective and objective data, assessment and plan information. Interventions will be based on treatment team recommendations and evaluation of the interventions. In addition, Problem Oriented Record Charting needs to include safety and therapeutic communication performed throughout the shift.				
Total Score:				Pass / Fail

STUDENT/COURSE:			Date:	
STUDENT/COURSE:	Client Plan of Exceeds Expectation Client plans of care with nursing interventions and goal(s) are complete and accurate based upon documentation. No spelling and/or grammar issues noted. All diagnoses are NANDA approved and correlate to patient's data and history. The interventions contribute to the patient/family goal. The interventions are specific to the patient/family. The interventions are appropriate and prioritized, including documentation and	Satisfactory Client plans of care with nursing interventions and goal(s) are complete and accurate based upon documentation. 1-2 spelling and/or grammar issues noted. All diagnoses are NANDA approved and correlate to patient's data. The interventions contribute to the patient/family goal. The interventions are specific to the patient/family. The interventions are appropriate and prioritized, including documentation and references in APA. There may be one	ns and Goal(s) Grading Rubric: Needs Improvement Client plans with nursing interventions and goal(s) are incomplete and contain inaccurate subjective and objective data based upon documentation. 3-4 spelling and/or grammar issues noted. Some diagnoses are NANDA approved but do not correlate to patient's data. The interventions do not contribute to the patient/family goal. The interventions are not prioritized or specific to the patient/family. References are not in proper APA or are missing. The goal statement is not SMART or patient/family oriented. Evaluation of goal may not be complete.	Unsatisfactory Client plans of care with nursing interventions and goal(s) are not based upon documentation. Many spelling and/or grammar issues noted. The nursing diagnoses were not complete. The related to were not complete. The interventions were not complete. The goal was not complete.
		There may be one (1) APA issue noted. The goal statement is SMART and patient/family oriented, evaluated and evidence provided. The goal may be missing one (1) SMART element.		

The Plan of care with		
nursing interventions and		
client goals facilitate the		
prioritization of care		
through the proper data		
collection and analysis;		
thus, requiring the		
student to critically think		
and manage client care.		
Total Score:		Pass / Fail

Final Score:

Psychiatric Assessment Total	Narrative Total	Client Plan of Care Total	FINAL GRADE
Pass / Fail	Pass / Fail	Pass / Fail	PASS / FAIL

^{*}Students must earn a minimum of Satisfactory or greater in each category to pass this assignment.

Assignment: Mental Health Reflective Journal

Each student is required to complete a mental health reflective journal at the completion of their mental health course as part of their journal entries per quarter. Because mental health is a specialty that requires trauma-informed care and psychological safety for all, please follow these directions when completing this journal entry:

Directions:

- 1. Write about your experience in the mental health setting during this term. Reflect upon how you felt before you went into the setting, how you transitioned during your clinical experiences, and how you feel now about moving forward in your career as a nurse. How will this opportunity for learning mental health nursing translate into other experiences in the future? Describe how you have grown personally, professionally, spiritually, and academically?
- 2. Within your writing you must use at least two patient scenarios as examples that support your learning. Remove all identifying information for patient privacy.
- 3. As you reflect, you must demonstrate your learning in the nursing process, clinical judgment, communication, and diversity.
- 4. Reflection should be at least 500 words, Times New Roman, 12 pt font, double spaced, and written in APA proper using citations when necessary.

Reflection on the Clinical Experience	Excellent (20)	Satisfactory (15)	Needs improvement (12)	Unsatisfactory (0)	Comments/ score
Student Reflects on their mental	The student reflection	The student reflection	The student reflection	The student reflection	
health setting experience during	provides an in-depth	provides a summary of	provides a summary of	provides a summary of	
this term:	summary of their	their experience	their experience;	their experience;	
Must include at least two	experience including a	including a minimum of	however, it lacks depth	however, it lacks depth	
patient scenarios to	minimum of two clearly	two patient scenarios	or only has 1 patient	and has no patient	
support learning.	stated patient scenarios	that support their	scenario. All patient	scenarios to support	
Must remove all	that support their	learning. All patient	identifiers are removed	their learning. All	
identifying patient	learning. All patient	identifiers are removed	to protect privacy.	patient identifiers are	
information.	identifiers are removed	to protect privacy.		removed to protect	
	to protect patient			privacy.	
	privacy.				
				OR	
				The student reflection	
				provides a summary of	
				their experience;	
				however, it lacks depth	
				or only has 1 patient	
				scenario.	
				Patient identifiers	
				we're not all removed to	
				protect privacy.	
Reflection on the Nursing	Excellent (20)	Satisfactory (15)	Needs improvement	Unsatisfactory (0)	Comments/ score

Reflection on the Nursing	Excellent (20)	Satisfactory (15)	Needs improvement	Unsatisfactory (0)	Comments/ score
Process			(12)		

	The nursing process narrative provided an in-depth reflection and examples of how the student incorporated various aspects of nursing process into patient care (nursing process, critical thinking, clinical judgement, policies, and evidence-based	The nursing process narrative provided a reflection with examples of how the student incorporated various aspects of nursing process into patient care (nursing process, critical thinking, clinical judgement, policies, and evidence-based	The nursing process narrative reflection lacks depth and/or contains very few examples of how the student incorporated various aspects of nursing process into patient care (nursing process, critical thinking, clinical judgement, policies,	The nursing process narrative reflection lacks depth and/or contains no examples of how the student incorporated various aspects of nursing process into patient care (nursing process, critical thinking, clinical judgement, policies, and evidence- based	
Deflection on Clinical Independent	practice).	practice).	and evidence-based practice).	practice).	Commonte / comm
Reflection on Clinical Judgment	Excellent (20)	Satisfactory (15)	Needs improvement (12)	Unsatisfactory (0)	Comments/ score
	The clinical experience	The clinical experience	The clinical experience	The clinical experience	
	narrative provided an	narrative provided a	narrative provided a	narrative provides a	
	in-depth reflection and	reflection with	reflection but lacks	reflection but lacks	
	examples of the	examples of the	depth and/or lacks	depth and lacks	
	student's clinical	student's clinical	examples of the	examples of the	
	experience (including all	experience but may be	student's clinical	student's clinical	
	6 components of labs,	lacking all components.	experience.	experience.	
	diagnostic tests,				
	medications,				
	assessments,				
	skills/procedures, and				
	areas of practice).				
Reflection on Communication/Diversity	Excellent (20)	Satisfactory (15)	Needs improvement (12)	Unsatisfactory (0)	Comments/ score
	The communication and	The communication and	The communication and	The communication and	
	diversity narrative	diversity narrative	diversity narrative	diversity narrative	
	provided an in-depth	provided a reflection	provided a reflection	provides a reflection	
	reflection and examples	with examples of	but lacks examples of	but lacks examples of	
	of communication and	communication and	communication and/or	both communication	

		T		T	T
	examples of	lacking all components.			
	therapeutic				
	communication with				
	the patient and/or				
	family, Interprofessional				
	communication, patient				
	key cultural				
	characteristics, and				
	application of nursing				
	cultural				
	considerations).				
Reflection on	Excellent (20)	Satisfactory (15)	Needs improvement	Unsatisfactory (0)	Comments/ score
Growth/Professional Role			(12)		
	The personal growth	The personal growth	The personal growth	The personal growth	
	narrative provided an	narrative provided a	narrative provided a	narrative provided a	
	in-depth reflection and	reflection and	reflection and examples	reflection but lacks	
	examples of personal	examples of personal	of personal growth but	examples of personal	
	growth (includes 500-	growth but lacks 1 of	lacks 1-3 of the criteria	growth and lacks 4 or	
	word count, Times New	the criteria stated.	stated.	more of the criteria	
	Roman 12 pt font,			stated.	
	double spaced, and		OR		
	written in APA				
	professional language		The personal growth		
	with proper citations		narrative provided a		
	when needed).		reflection without		
	· ·		examples of personal		
			growth and/or lacks 1		
			of the criteria stated.		
				Total:	/ 100

Assignment: Process Recording

A process recording is a tool used by nurses/Mental Health Techniciand to help guide in the acquisition of self-reflection skills, and to focus one's thoughts, beliefs and actions/reactions in relation to clinical situations. It documents the client- nurse exchange and allows for identification of what one did well and where improvement may be needed. It gives attention to both the content and the unfolding of the interaction with the client on multiple communication levels.

- 1. Generally, learners should plan to include a portion of a full interview (a rule of thumb is 20-30 minutes). Plan to record a *minimum of 8 interactions* between interviewer and interviewee. If breaks in conversation occur, indicate this in the Process Recording.
- 2. Learners should complete this as soon after the actual interview as possible, to assure accurate recall.
- 3. Be as exact in wording as you can; however, you cannot write things down as you are speaking to the client (write the interaction as if writing a play).
- 4. Template includes 8 rows for interactions, but please replicate as many rows as needed to record the entirety of the interaction.
- 5. When doing a process recording, care must be taken to disguise identifying information such as no client name (in accordance with HIPAA regulations) to protect client confidentiality and privacy.
- 6. Client-Nurse Exchange Planning. Identify the goal for the therapeutic communication interaction, components of Peplau's Interpersonal Relationship Orientation Stage and Erikson Stage per chronological age and developmental stage with characteristics.
- 7. Within the process recording, include the following:
 - a. Verbatim Documentation of an actual conversation with a client. (Nurse Statements, Client Response, Non-Verbal Actions, Communication Techniques, More Appropriate Response, Student Thoughts and/or Feelings)
 - b. Distinguish between therapeutic and non-therapeutic communication techniques. Identify communication techniques utilized. Identify open-ended/closed ended communication used. List defense mechanisms employed by the client.
 - c. Propose more appropriate responses as needed for non-therapeutic statements/questions or closed-end statements.
- 8. Submit a Self-Evaluation/Summary along with the process recording answering the following questions:
 - a. What were the main themes of the entire contact?
 - b. Did you effectively use your communication skills?
 - c. What was your impression of the interaction?
 - d. Based upon theory and practice knowledge, what happened in the situation?
 - e. What is/are your role(s)?
 - f. What communication skills did you use?
 - g. Was the stated purpose or goals for the interaction achieved?
 - h. What obstacles were present?
 - i. How effective were you in this interaction?
 - j. What can you do to improve for next time?
 - k. This is the time for "self-reflection."

Process Recording Template:	
Name:	
Date:	
Client-Nurse Exchange Planning:	
Goal for the Therapeutic Communication Interaction:	
Peplau Interpersonal Relationship Orientation Stage Components	
Erikson Stage: Chronological Age Stage:	
Developmental Stage:	

Nurse	Client Response	Non-Verbal	Communication	More Appropriate	Student Thoughts and/or Feelings
Statements		Actions	Techniques	Response (If Needed)	(Process)
Hi, my name is	Hi, I'm NH. Tam	I took a seat next to	Therapeutic or Non-	I might have said	What are your feelings about the
from	feeling pretty	patient at a	Therapeutic		setting/location and timing, the process,
ATC. I would	good today. I had	90-degree angle.			content, etc. Tune in to your internal
like to talk to	a really good	Hands on	Open or Closed		process. I felt,
you. Tell me	therapy session. I	lap, feet on floor.		I would like to hear	because
how you are	might get to go		Communication Technique	more about	Example:
feeling today.	home soon. What	Client sitting cross	Examples: Giving Information,		I felt nervous approaching the patient.
	would you like to	legged and hands	Offering Self, Exploring, etc.		What if I said something wrong or upset
	talk about?	tucked under arms.			them because I said something wrong. I
			Defense Mechanism		felt the setting was appropriate, but I
			Employed		think the timing may not have been
					good.

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Self-Evaluation/Summary:

- a. What were the main themes of the entire contact?
- b. Did you effectively use your communication skills?
- c. What was your impression of the interaction?
- d. Based upon theory and practice knowledge, what happened in the situation?
- e. What is/are your role(s)?
- f. What communication skills did you use?
- g. Was the stated purpose or goals for the interaction achieved?
- h. What obstacles were present?
- i. How effective were you in this interaction?
- j. What can you do to improve for next time?
- k. This is the time for "self-reflection."

Process Recording Grading Rubric:

Criteria	Excellent (10)	Satisfactory (8)	Needs improvement (6)	Non-Performance (0)	Comments/ score
Planned Client-MHT	The client-MHT	The client-MHT	The client-MHT	The client-MHT exchange	
Exchange. Included the	exchange planning	exchange planning	exchange planning	planning included 0-2	
goal for the therapeutic	included <i>all 5</i>	included 4 components:	included 3 components:	components: the goal for	
communication	components: the goal	the goal for the	the goal for the	the therapeutic	
interaction, components	for the therapeutic	therapeutic	therapeutic	communication	
of Peplau's Interpersonal	communication	communication	communication	interaction, components	
Relationship Orientation	interaction, components	interaction, components	interaction, components	of Peplau's Interpersonal	
Stage and Erikson Stage	of Peplau's Interpersonal	of Peplau's Interpersonal	of Peplau's Interpersonal	Relationship Orientation	
per chronological age	Relationship Orientation	Relationship Orientation	Relationship Orientation	Stage and Erikson Stage	
and developmental	Stage and Erikson Stage	Stage and Erikson Stage	Stage and Erikson Stage	per chronological age and	
stage with	per chronological age	per chronological age	per chronological age	developmental stage with	
characteristics.	and developmental	and developmental	and developmental	characteristics.	
	stage	stage	stage		
	with characteristics.	with characteristics.	with characteristics.		
Criteria	Excellent (15)	Satisfactory (12)	Needs improvement (9)	Non-Performance (0)	Comments/ score
Process recording	Process recording	Process recording	Process recording	Process recording	
includes a minimum of 8	includes a minimum of 8	includes 6-7	includes 4-5	includes 4 or less	
interactions between	interactions between	interactions between	interactions between	interactions between	
interviewer and	interviewer and	interviewer and	interviewer and	interviewer and	
interviewee.	interviewee.	interviewee.	interviewee.	interviewee.	
Criteria	Excellent (25)	Satisfactory (19)	Needs improvement (15)	Non-Performance (0)	Comments/ score
The process recording	The process recording	The process recording	The process recording	The process recording did	
consists of verbatim	included verbatim	included verbatim	included verbatim	not include verbatim	
documentation of an	documentation of an	documentation of an	documentation of an	documentation of an	
actual conversation	actual conversation	actual conversation	actual conversation	actual conversation with	
with a client and	with a client and all 6	with a client and 5	with a client and 4	a client or included 0-3	
includes the following	components of MHT	components of MHT	components of MHT	components of MHT	
components: MHT	Statements, Client	Statements, Client	Statements, Client	Statements, Client	
Statements, Client	Response, Non-Verbal	Response, Non-Verbal	Response, Non-Verbal	Response, Non-Verbal	
Response, Non-Verbal	Actions, Communication	Actions, Communication	Actions, Communication	Actions, Communication	
Actions, Communication	Techniques, More	Techniques, More	Techniques, More	Techniques, More	
Techniques, More	Appropriate Response,	Appropriate Response,	Appropriate Response,	Appropriate Response,	
Appropriate	Student Thoughts	Student Thoughts	Student Thoughts	Student Thoughts	

Response, Student Thoughts and/or	and/or Feelings.	and/or Feelings.	and/or Feelings.	and/or Feelings.	
Feelings).					

Criteria	Excellent (25)	, , ,	Needs improvement (15)	Non-Performance (0)	Comments/ score
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The process recording	The process recording	The process recording	The process recording	The process recording	
distinguishes between	includes all 5	includes 4 components	includes 3 components	includes 0-2 components	
therapeutic and non-	components of	of distinguishing	of distinguishing	of distinguishing between	
therapeutic	distinguishing between	between therapeutic and	between therapeutic and	therapeutic and non-	
communication	therapeutic and non-	non- therapeutic	non- therapeutic	therapeutic	
techniques, identifies	therapeutic	communication	communication	communication	
communication	communication	techniques, identifying	techniques, identifying	techniques, identifying	
techniques utilized,	techniques, identifying	communication	communication	communication	
identifies open-	communication	techniques utilized,	techniques utilized,	techniques utilized,	
ended/closed ended	techniques utilized,	identifying open-	identifying open-	identifying open-	
communication used,	identifying open-	ended/closed ended	ended/closed ended	ended/closed ended	
lists defense mechanisms	ended/closed ended	communication used,	communication used,	communication used, lists	
employed by the client	communication used,	lists defense mechanisms	lists defense mechanisms	defense mechanisms	
and proposes more	lists defense mechanisms	employed by the client or	employed by the client or	employed by the client or	
appropriate responses as	and proposes more	proposes more	proposes more	proposes more	
needed for non-	appropriate responses as	appropriate responses as	appropriate responses as	appropriate responses as	
therapeutic	needed for non-	needed for non-	needed for non-	needed for non-	
statements/questions or	therapeutic	therapeutic	therapeutic	therapeutic	
closed ended statements.	statements/questions or	statements/questions or	statements/questions or	statements/questions or	
	closed ended statements.	closed ended statements.	closed ended statements.	closed ended statements.	
	employed by the client.				
Criteria	Excellent (25)	Satisfactory (19)	Needs improvement (15)	Non-Performance (0)	Comments/ score
Submit a Self-	Submitted a Self-	Submitted a Self-	Submitted a Self-	Submitted a Self-	
Evaluation/Summary	Evaluation/Summary	Evaluation/Summary	Evaluation/Summary	Evaluation/Summary along	
along with the process	with the process recording				
recording answering the	recording answering all 11	recording answering 9-		answering 6 or less of the	
following questions:	of the following	10 of the following	the following questions:	following questions:	
What were the main	questions:	questions:	What were the main	What were the main	
themes of the entire	What were the main	What were the main	themes of the entire	themes of the entire	
contact?	themes of the entire	themes of the entire	contact?	contact?	
 Did you effectively 	contact?	contact?	 Did you effectively 	Did you effectively	
use your	 Did you effectively 	 Did you effectively 	use your	use your	
communication	use your	use your			
skills?					

What was your communication communication communication communication skills? skills? skills? skills? impression of the interaction? What was your What was your What was your What was your Based upon theory impression of the impression of the impression of the impression of the and practice interaction? interaction? interaction? interaction? knowledge, what Based upon theory Based upon theory Based upon theory Based upon theory happened in the and practice and practice and practice and practice situation? knowledge, what knowledge, what knowledge, what knowledge, what What is/are your happened in the happened in the happened in the happened in the role(s)? situation? situation? situation? situation? What is/are your What is/are your What What is/are your What is/are your communication role(s)? role(s)? role(s)? role(s)? skills did you use? What What What What communication Was the stated communication communication skills did you use? communication purpose or goals for skills did you use? skills did you use? skills did you use? Was the stated the interaction Was the stated Was the stated Was the stated purpose or goals for achieved? the interaction purpose or goals for purpose or goals for purpose or goals for What obstacles were the interaction the interaction the interaction achieved? achieved? present? achieved? achieved? What obstacles were How effective were What obstacles were What obstacles were What obstacles were present? How effective were present? you in this present? present? interaction? How effective were How effective were How effective were you in this What can you do you in this you in this you in this interaction? to improve for interaction? interaction? interaction? What can you do next time? What can you do What can you do What can you do to improve for This is the time for to improve for next time? to improve for to improve for "self-reflection." next time? next time? next time? This is the time for This is the time for This is the time for "self-reflection." This is the time for "self-reflection." "self-reflection." "self-reflection."

Total (74 points is the minimum grade to meet the objectives of this assignment)

Student signature:	Faculty signature:
Print Name:	Print Name:
Date:	Date:

Self-Evaluation of Communication Skills

Keep this evaluation in mind when you are asked to evaluate your communication in the clinical area in future nursing courses.

- 1. The interview starts with a self-introduction as a nursing student.
- 2. The body language and words used foster trust and goodwill.
- 3. Before questioning starts the patient knows the kinds of information you are interested in, the use of this information and how much of the patient's time you plan to take.
- 4. Before you start, tell the patient the components of the assessment (interview, limited physical assessment, diet recall).
- 5. The environment and time selected are conducive to sharing information.
- 6. The seating arrangements, your posture, eye contact and facial expression show interest but not intrusion.
- 7. Determine the patient's feelings about being touched before touching the patient; use limited or no touch if appropriate.
- 8. Most of the questions are open-ended and neutral. Avoid judging the patient, refrain from using words such as "good", "you should", or "I agree".
- 9. Do not pry, challenge or act defensive. Allow the patient to feel that you are on his/ her side.
- 10. The sequence of your questions shows logic.
- 11. You ask only one question at a time.
- 12. You use restatement to clarify the patient's responses when needed.
- 13. The pace of the questioning is unhurried and comfortable for the patient.
- 14. You honor the patient's request to omit a question.
- 15. You use appropriately placed, brief periods of silence so the patient can gather her/ his thoughts.
- 16. Responses to patient statements show that you have been listening.
- 17. You invite your patient to expand on selected statements.
- 18. You refocus the patient on these topics as needed, limiting wandering to other topics.
- 19. At the end of each part of the assessment (interview, brief physical assessment, diet recall) you ask for questions.
- 20. At the end of the discussion, you briefly review the areas covered since the start of the interview, and express satisfaction with the process the two of you have completed.
- 21. You thank the patient.
- 22. You express positive hopes for the patient's health and wellbeing.

Please initial each section that you have read completely and understand each section. syllabus. Please let me know:	If you do not understand something written in the
Signature of Student:	Dates
Signature of Parent:	Dates
Signature of Faculty:	

