



# Network Support Services 2021-2022



An Approved Cisco Networking Academy

### Course Content:

The Network Support Services program prepares students for employment in network administration as network support specialists or provides supplemental training for people previously or currently employed in networking support occupations seeking to update their skills.

The program prepares students to create, monitor, and maintain computer networks and operate computers and peripheral equipment. Laboratory activities are an integral part of this program. Activities include building and maintaining computers, installing operating systems, configuring routers and switches, and demonstrating mastery through culminating case studies.

Earn your Industry Certifications and develop hands-on skills to give you a competitive edge in the IT field.

### Program Length:

1050 hours (approximately 10 months full-time)  
(approximately 20 months part-time)

### Program Offered:

August, January & June

### Delivery Method:

Traditional – 100% classroom based  
Distance – 50% or more instructional hours via distance education (online).

### Days & Times:

Monday – Friday 7:05 a.m. – 1:50 p.m. (full-time)  
Monday – Friday 7:05 a.m. – 10:05 a.m. (part-time)

### Blended Distance: with mandatory on-campus labs and finals.

Distance: Monday, Tuesday, Wednesday, Friday  
On-campus Lab: Thursday 5:30 p.m. – 8:30 p.m.

### Job Outlook:

According to the [Florida Department of Economic Opportunity](#), the current South Florida Tri-County entry annual salary range for Network Support Services positions is approximately \$33,100 – \$70,500. Actual wages may vary according to education, certifications, and experience.

### Additional Skills Covered:

- CCNA Routing and Switching Training
- CompTIA A+ Training
- CompTIA IT Fundamentals Training
- CompTIA Network+ Training
- Computer User Support
- Employability Skills
- Hardware and Software Troubleshooting
- Installation and Configuration Activities
- Network Configuration

### Admission Requirements:

- 16 Years of Age or older
- Complete a Program Specific Orientation
- Basic Skills Testing or Exemption
- Meet with Program Counselor/Advisor

**Enroll in This Fast Track Program  
for a Career in a Year**



**FOR MORE INFORMATION CALL 754-321-5200**

**Atlantic Technical College  
and Technical High School**  
4700 Coconut Creek Pkwy  
Coconut Creek, FL 33063  
754-321-5100 | FAX: 754-321-5380



**Atlantic Technical College  
Arthur Ashe, Jr. Campus**  
1701 NW 23rd Avenue  
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See back of page for estimated program costs based on one (1) full year of documented Florida residency.

## NETWORK SUPPORT SERVICES B078000 I (1050 hours)

Fees

Tuition (approximate cost based upon program length)		\$2,940
Lab (approximate cost based upon program length)		\$263
Basic Skills Test		\$15
Registration (non-refundable fee)	\$40 per semester or \$20 per quarter	\$80
Annual Student Activity Fee	\$20 per academic year	\$20

**TUITION, LAB, ASSESSMENT, REGISTRATION, ACTIVITY FEE (approximate costs) \$3,318**

There may be additional costs associated with books, uniforms, special tools, equipment and other related items.

**Industry Certification & State Credential Exams:** Students will be prepared to take an approved state and/or nationally recognized industry certification or licensure exam in their field of study. Exam costs are additional; however, you may qualify for reimbursement of your exam cost(s) upon passing. See your program counselor/advisor for more information.

**College Credit Transfer Opportunity and/or Advanced Standing:** Upon completion of the program and meeting eligibility requirements, including the attainment of an aligned industry certification, students may be awarded credits toward an Associate Degree by Broward College or the Florida College System. Students must enroll within two (2) years of completing the program at Atlantic Technical College. Additional college credit may be awarded with the attainment of additional industry certifications.

**Books / Supplies:** For a list of books and prices go to [www.atlantictechcollege.edu/bookstore-price-list/](http://www.atlantictechcollege.edu/bookstore-price-list/) or visit the bookstore on campus. Additional supply information can be found in the syllabus located on the Web page for this program.

### Get Started Today! Your Action Steps

- Step 1: Attend a Program Specific Orientation
- Step 2: Reply to Follow-up E-mail
- Step 3: Secure Funding Source
- Step 4: Apply for Financial Aid (optional)

### Possible Job Titles

- Network Support Specialist
- Computer Technician Support
- IT Consultant
- Desktop Support Technician



*The mission of Atlantic Technical College and Technical High School is to promote excellence in academic, career and technical studies in order to prepare students to enter and remain competitive in a global workforce.*

